

About Air Mauritius

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AIR MAURITIUS AT A GLANCE

- Creation - 1967
- Turnover - EUR 510 million annually
- Employees – 2,300
- Seats offered – 2.3 million annually
- Passengers carried -1.7 million annually
- No. of flights annually – 12,500
- No. of aircraft – 14
- Cargo uplifted – 40,000 tons annually
- Online destinations - 24
- Our operations and maintenance standards comply with the highest norms of safety including **Mauritian DCA** (Department of Civil Aviation), **IOSA** (IATA Operational Safety Audit), **EASA PAR 145** (European Aviation Safety Agency)

OVERVIEW

A NATIONAL AIRLINE WITH OVER HALF A CENTURY OF HISTORY

Air Mauritius was incorporated on the 14th of June 1967, a few months before the country became independent. In more than 50 years, Air Mauritius has fully played its role as the national airline of Mauritius, providing air connectivity that has been crucial for the development of the island. The company has always remained economically autonomous and this year again demonstrated that it has sound fundamentals as it announced profits in spite of a tough operating environment. Air Mauritius is now an established driving force of the Mauritian economy, particularly that of its tourism sector. It is also a leading company of the island providing for around 2,300 Mauritian jobs.

SAFETY FIRST

The company adheres to the strictest standards of safety and its operating standards are compliant with the IATA Operational Safety Audit (IOSA). In addition to being an approved Mauritian Department of Civil Aviation (DCA) Maintenance Organisation, the airline is also European Aviation Safety Agency (EASA) compliant which means that it can undertake the maintenance of aircraft registered in Europe.

A SKYTRAX 4-STAR RATING

Air Mauritius offers quality products to its customers. The airline's products and services are derived from the common brand DNA it shares with the world-class tourist destination it serves and has been rated 4-Star by the rating agency - SKYTRAX. The airline operates a two-class configuration - Business class and Economy class. The service on the ground matches the same standards of excellence, with the airline operating an award-winning lounge, the Amédée Maingard lounge at the SSR International airport Mauritius, and its home base. At the World Travel Awards 2018, Air Mauritius was the winner in the following categories:

1. Indian Ocean's Leading Airline 2018
2. Indian Ocean's Leading Airline – Business Class 2018
3. Indian Ocean's Leading Airline Brand 2018
4. Indian Ocean's Leading Cabin Crew 2018
5. Indian Ocean's Leading Airport Lounge 2018 - The Amédée Maingard Lounge

OUTLOOK

TRANSFORMING MAURITIUS INTO A STRATEGIC HUB FOR THE REGION

The future of the airline industry will still be dominated by the combined effects of competition, of the rise in the cost of fuel and of volatility in exchange rates. Air Mauritius continues to focus on its development strategy, while implementing structural reforms. Many initiatives have been taken to boost revenues and reduce costs.

Investments in the modernisation of the fleet will bring about improved efficiency while offering to customers a substantially improved product. Two Airbus 330neo will be delivered at the end of the year, adding to the two new A350-900 received last year. Two more A350-900 will be delivered in 2019, and two other in 2023. In the coming months, the cabins of two existing A340 and two A330 will be refurbished to offer a homogenous product throughout the network.

A special attention will be given to combined inflight/ground product taking into consideration the common DNA that the Company shares with the Mauritian destination.

The network is also being reinforced in line with the Company's ambition to transform Mauritius into a strategic aviation hub in the region. The Company intends to increase its service and targets daily flights on other destinations adding to the existing daily flights to Paris, Johannesburg, Antananarivo, St Denis and Pierrefonds (Reunion Island).

Air Mauritius is also committed to reinforce the development of its human capital with the launch of the Air Mauritius Institute.

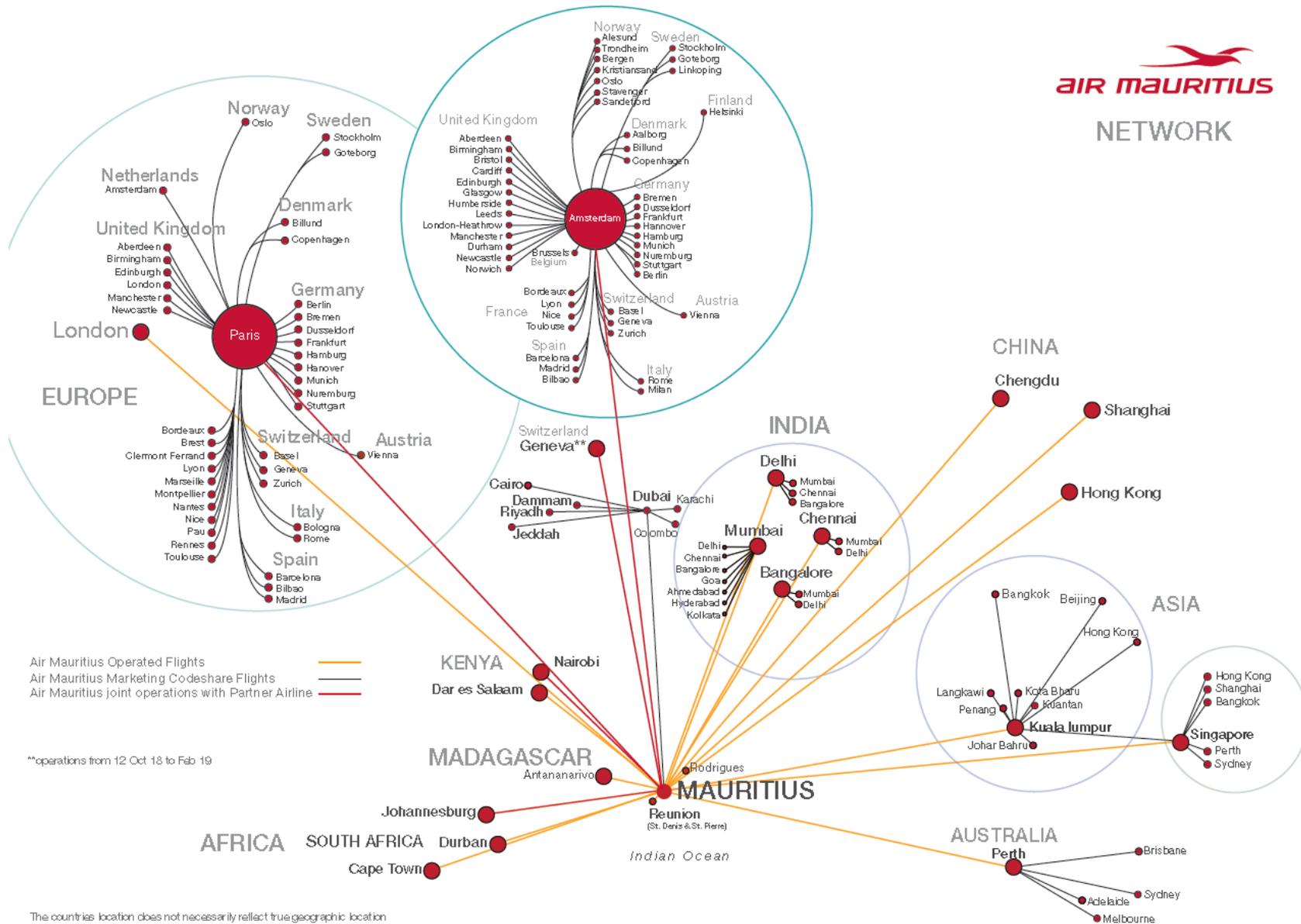
While reaffirming that security remain an operational priority, the above-mentioned measures will support Air Mauritius' endeavour to embrace its mission as a national Company for the benefit of its stakeholders, including its clients, employees and shareholders.

THE AIR MAURITIUS HUB CONCEPT

With a fleet of 14 aircraft, Air Mauritius has over the past decade evolved from a point-to-point to an origin-and-destination (O&D) network which offers more choice to its passengers through the hubs it operates with its partner airlines. Air Mauritius flies direct to 24 destinations in 4 continents. It also offers more than 100 destinations from hubs it operates with partner airlines, in Paris, Johannesburg, Nairobi, Kuala Lumpur, Singapore and Perth. The airline is now operating to a second hub in Europe following the launch of twice-weekly flights to Amsterdam from where it offers connections to 50 destinations in Europe with improved access particularly to Nordic countries. Service to Europe has also been reinforced with seasonal flights to Geneva.

Benefits of the hub model

By withdrawing from low density routes and serving them through hubs, the airline is better equipped to densify routes to key gateways on the network. This creates better conditions to stimulate growth resulting in increased traffic and better load factors. Customers are offered more choice and flexibility as the enhanced network structure provides for a greater number of seamless connections, higher frequencies and more flexible schedules. As a result, Mauritius is becoming a more attractive option for passengers in the region to connect to a wide choice of destinations.



Fleet Modernisation Programme



A350-900

Delivered	2
Delivery Scheduled	4
Seats Business Class	28
Seats Economy Class	298

A330-900neo

Delivery Scheduled	2
Seats Business Class	28
Seats Economy Class	263



Delivery Schedule

2018
2 **A330-900(NEO)**

2019
2 **A350-900**

2023
2 **A350-900**

BOARD MEMBERS

SUDDHOO Arjoon, FRAeS – Chairman

APPAVOU Somaskaran - CEO

RAGAVOODOO Ammanah

LAM PO TANG Derek

ABBASAKOOR Anwar

ESPITALIER-Noël Marie Hector Philippe

MANRAJ Dharam Dev, G.O.S.K

ROUX Patrick René Aimé

MAUNTHROOA Ramprakash

BALLAH Nayen Koomar, G.O.S.K

RIVALLAND Jean Michel Louis

BEEJAN Manikchand

MUNGROO Bissoon, G.O.S.K

SALEMOHAMED Muhammad Yoosuf

KHAROLA Pradeep Singh

COMPANY SECRETARY

SEETUL Vijay

Executive Leadership Team

APPAVOU Somaskaran

Chief Executive Officer

BUTON Indradev

Chief Operating Officer

LEUNG HING WAH Alain

Executive Vice President- Flight Operations

PAYEN Donald

Executive Vice President- Customer Experiences, Ground & Inflight Services

SEETUL Vijay

Executive Vice President- Finance & overseeing HR, Company Secretary

NOORAULLY Foad

Executive Vice President- Legal

KEERODHUR Ashok

Executive Vice President- Technical Services

SEETARAMADOO Mike

Executive Vice President- Commercial & Cargo

THE AIR MAURITIUS GROUP SUBSIDIARIES

Mauritius Estate Development Corporation Limited (“MEDCOR”).

The subsidiary Mauritius Estate Development Corporation Limited (MEDCOR) is engaged in leasing out office and commercial space. Air Mauritius Limited holds 93.7% of the issued share capital of the company. The office space stood at 99% occupancy level during the year.

Pointe Coton Resort Hotel Co. Ltd

Pointe Coton Resort Hotel Co. Ltd is in the business of providing hotel accommodation together with all related services in Rodrigues. Air Mauritius Limited holds 54.2% of its issued share capital.

Mauritius Helicopter Ltd (MHL)

Mauritius Helicopter Ltd (MHL) is a fully owned subsidiary of Air Mauritius Ltd. MHL presently owns two single-engine Bell Jet Ranger 206BIII helicopters, each equipped with 4 passenger seats.

Passenger flying is the core business of MHL and the company offers a wide range of helicopter services, ranging from sight-seeing tours, premium airport/hotel transfers, Heli-Lounge, Heli-Lunch, Heli-Golf, and aerial filming & photography flights.

Airmate Ltd

Airmate Ltd is a wholly owned subsidiary of Air Mauritius Limited and provides Call Centre and provision of Human Resources to its holding Company.